

## Outpatient Clinical Services Manual Procedure For Assigning Consumers to Providers

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Type: Procedure

**Date Issued:** 03/2017

**Last Review Date:** 03/2017

**Last Revision Date:** 03/2017

**Supersedes:** None

**Issued By:** Directors of Clinical Services

**Next Review Date:** 03/2018

**Summary:** In an effort to ensure that Hamilton Center Inc. site addresses the unique treatment needs of each consumer in providing quality behavioral healthcare, wellness, and human development services to our communities, the following Procedure will take place. In the instance of assigning consumers to a provider, the following Procedure will be followed by all Hamilton Center Inc. locations:

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### PROCEDURE :

#### 1.0 Assigning Consumers to Providers

- 1.1 Hamilton Center will make every effort to provide consumers with a Provider that possess an understanding of the consumer's strengths and treatment needs to foster an opportunity to progress within their treatment.
- 1.2 Hamilton Center's clinical treatment teams will assess each consumer prior to referral for internal services. The purpose will be to ensure the assigned Provider's skills set closely matches the strengths and treatment needs of each consumer.
- 1.3 After being assessed by the clinical treatment team, consumer will be assigned to the Provider that best meets the consumer's current and ongoing needs for treatment.